Jamf

The Standard for Apple in the Enterprise

Earnings Presentation: Third Quarter 2022



Safe Harbor

Unless otherwise specified, financial information and other data presented in this presented as of September 30, 2022. The financial results and other data contained herein following July 1, 2021 include the impact of the Wandera acquisition, which closed on that date, unless otherwise specified. Jamf's historical results are not necessarily indicative of the results that may be expected in the future.

Forward-Looking Statements

This presentation contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, statements regarding our financial outlook and market positioning. Forward-looking statements give our current expectations and projections relating to our financial condition, results of operations, plans, objectives, future performance and business and include statements regarding our financial and operating performance (including our financial outlook for future reporting periods). You can identify forward-looking statements by the fact that they do not relate strictly to historical or current facts. These statements may include words such as "anticipate," "estimate," "estimate," "estimate," "estimate," "estimate," "estimate," "and other words and terms of similar meaning in connection with any discussion of the timing or nature of future operating or financial performance or other events.

All forward-looking statements are subject to risks and uncertainties that may cause actual results to differ materially from those that we expected, including, among others: the impact on our operations from macroeconomic and monetary policy, higher interest rates, currency fluctuations, challenges in the supply chain and the effects of the ongoing COVID-19 pandemic; the potential impact of customer dissatisfaction with Apple or other negative events affecting Apple services and devices, and failure of enterprises to adopt Apple products; the potentially adverse impact of changes in features and functionality by Apple on our engineering focus or product development efforts; changes in our continued relationship with Apple; the fact that we are not party to any exclusive agreements or arrangements with Apple; our reliance, in part, on channel partners for the sale and distribution of our products; our ability to successfully develop new products or materially enhance current products through our research and development efforts; our ability to retain our current customers; our ability to retain our current customers; our ability to sell additional functionality to our current customers; our ability to correctly estimate market opportunity and forecast market growth; risks associated with failing to continue our recent growth rates; our dependence on one of our products for a substantial portion of our revenue; our ability to scale our business and manage our expenses; our ability to change our pricing models, if necessary to compete successfully; the impact of delays or outages of our cloud services from any disruptions, capacity limitations or interferences of third-party data centers that host our cloud services; our ability to meet service-level commitments under our subscription agreements; our ability to maintain, enhance and protect our brand; our ability to maintain our corporate culture; the ability of Jamf Nation to thrive and grow as we expand our business; the potential impact of inaccurate, incomplete or misleading content that is posted on Jamf Nation; our ability to offer high-quality support; risks and uncertainties associated with acquisitions and divestitures (such as our acquisition) of ZecOps); our ability to predict and respond to rapidly evolving technological trends and our customers' changing needs; our ability to attract and retain highly qualified personnel; risks associated with competitive challenges faced by our customers; the impact of our often long and unpredictable sales cycle; the risks associated with sales to new and existing enterprise customers; our ability to develop and expand our marketing and sales capabilities; the risks associated with free trials and other inbound, lead-generation sales strategies; the risks associated with indemnity provisions in our contracts; our management team's limited experience managing a public company; risks associated with cyber-security events; the impact of real or perceived errors, failures or bugs in our products; the impact of general disruptions to data transmission; risks associated with stringent and changing privacy laws, regulations and standards, and information security; the risks associated with intellectual property infringement claims; our reliance on third-party software and intellectual property licenses; our ability to protect our intellectual property and proprietary rights; the risks associated with our use of open source software in our products; risks associated with our indebtedness; and risks associated with global events (such as Russia's invasion of Ukraine and related sanctions).

Additional information concerning these, and other factors can be found in our filings with the Securities and Exchange Commission. Given these factors, as well as other variables that may affect our operating results, you should not rely on forward-looking statements, assume that past financial performance will be a reliable indicator of future performance, or use historical trends to anticipate results or trends in future periods. The forward-looking statements included in this presentation relate only to events as of the date hereof. We undertake no obligation to update or revise any forward-looking statement as a result of new information, future events or otherwise, except as otherwise required by law.

Market and Industry Data

This presentation includes information concerning economic conditions, the Company's industry, the Company's markets and the Company's competitive position that is based on a variety of sources, including information from independent industry analysts and publications, as well as Jamf's own estimates and research. Jamf's estimates are derived from publicly available information released by third party sources, as well as data from its industry, which the Company's knowledge of its industry, which the Company's knowledge of its industry, which the Company's knowledge of its industry publications used in this presentation were not prepared on the Company's behalf. While the Company is not aware of any misstatements regarding any information in this presentation, forecasts, assumptions, expectations, beliefs, estimates and projects involve risk and uncertainties and are subject to change based on various factors.

Non-GAAP Financial Measures

This presentation contains the financial measures Non-GAAP Gross Profit, Non-GAAP Operating Income (Loss), Nongenerally accepted accounting principles in the United States ("GAAP").

In addition to our results determined in accordance with GAAP, we believe non-GAAP measures are useful in evaluating our operating performance. Certain of these non-GAAP measures exclude stock-based compensation, amortization expense, acquisition-related earnout, offering costs, foreign currency transaction loss, payroll taxes related to stock-based compensation, legal settlement, loss on extinguishment of debt, and amortization of debt, and amortization of debt issuance costs. We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance and assists in comparisons with other companies, some of which use similar non-GAAP financial information is presented for supplemental information is presented for supplemental informational purposes only and should not be considered a substitute for financial information presented in accordance with GAAP and may be different from similarly-titled non-GAAP measures used by other companies. The principal limitation of these non-GAAP financial measures is that they exclude significant expenses that are required by GAAP to be recorded in the company's financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgment by the company's management about which expenses are excluded or included in determining these non-GAAP financial measures. Jamf strongly encourages investors to review our consolidated financial statements included in publicly filed reports in their entirety and not rely solely on any single financial measurement or communication.

Definitions of Non-GAAP Gross Profit, Non-GAAP Operating Income (Loss), Free Cash Flow, and Unlevered Free Cash Flow, and reconciliations of these non-GAAP financial measures to the most directly comparable GAAP financial measure can be found at the end of this presentation.





Q3 2022 At A Glance

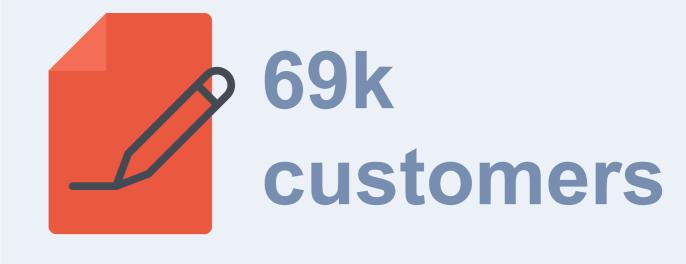
Exceeded outlook despite macro challenges

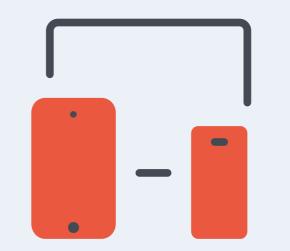
Revenue

\$124.6m / 30% YoY growth

Non-GAAP Operating Income \$6.9m / 6% margin







29.3m devices





Key Factors of Jamf's Strength and Resiliency

Diverse business model

Market leadership position

Continued innovation

Increasing demand for enterprise security solutions

Balanced growth and profitability





Diverse Business Model

ARR metrics demonstrate diversity of business model

Q3 ARR: \$490.5m / 27% YoY growth

50% Security / 23% Management

YoY growth



33% Commercial / **15%** Education

YoY growth



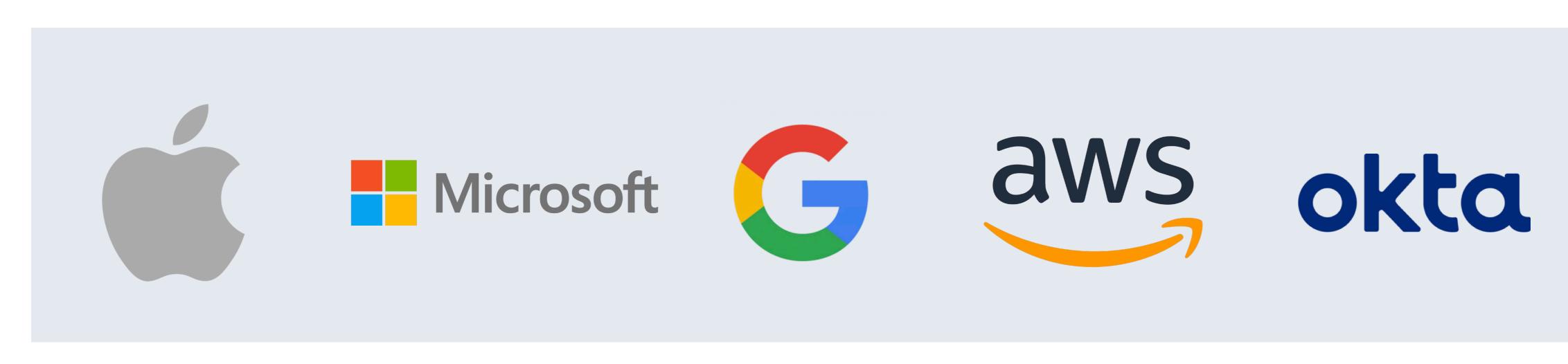
across all major geographies, all major industries, direct and indirect channels, and small, medium and large business

YoY growth



Market Leadership Position

- An enterprise standard with 69,000 customers running 29.3 million total devices
- **Commitment** to provide customers with certainty and uninterrupted workflows with same-day support is a key differentiator
- JNUC brought together **Jamf's partners**, the industry's top providers, on one stage











Continued Innovation



- Announced numerous innovations at **13th Annual JNUC** that help customers accomplish the most important goal for IT and InfoSec teams – providing technology that users love in a manner that organizations trust
 - Vision of Trusted Access, transforming management and security \bigcirc
 - Enhanced BYOD offering via collaborations with cloud identity providers to Ο improve onboarding process
 - Jamf App Catalog and App Installers improvements \bigcirc
 - Remote Access for physical and virtual Mac Ο
 - Same-day support for Apple's new Declarative Management \bigcirc
 - Jamf Safe Internet launch and anticipated expansion to Chromebook and Ο Windows devices
 - Extended Trusted Access to the physical workspace with employee badges Ο















Increasing Demand for Jamf's Enterprise Security Solutions

18% Security products % of total ARR

50% Security products ARR growth %



- 0 device while honoring the right to personal privacy
- solution
 - \bigcirc
 - \bigcirc

Announced intent to acquire ZecOps, a leader in mobile detection and response

 \bigcirc with access to the most sensitive data



Security



12,500 Customers with Management and Security products

Six-figure deals in Q3 that include one or more Security products

The Jamf and Apple approach to BYOD is unique - fully secure the employee's personally-owned

Jamf Safe Internet provides the only Apple-first, education-focused cybersecurity

200 customers added in Q3, the first quarter of availability

Jamf's most successful first quarter of a new product launch (in terms of bookings)

Provides Jamf unique mobile capabilities that can identify sophisticated attacks that target individuals







Balanced Growth and Profitability

Strong & High **Growth Revenue** Profile



Maintaining **Profitability while** Reinvesting

14% TTM uFCF Margin^{3,5}

Note: Represents the period ended September 30, 2022.¹ Comparison of growth is to TTM Q3 2021.² Comparison of growth is to Q3 2021.³ TTM as of September 30, 2022.⁴ The dollar-based net retention rate for the trailing twelve months ended September 30, 2022 and June 30, 2022 includes Wandera. The dollar-based net retention rates for periods prior to June 30, 2022 were based on our Jamf legacy business and did not include Wandera since it had not been a part of our business for the full trailing twelve months. ⁵ Represents calculations based on Non-GAAP metrics. See appendix for reconciliation of GAAP to Non-GAAP measures.





27% **ARR** Growth²

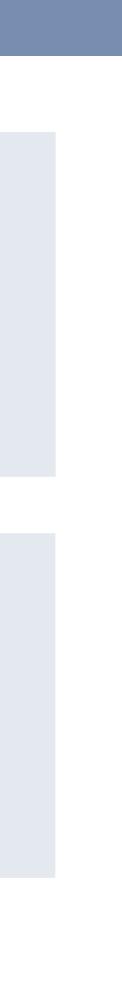




6% Non-GAAP Op Inc Margin⁵

82% Non-GAAP Gross Margin⁵





2022 Financial Outlook

	Q4 2022		FY 2022
Revenue	\$128.5 - \$129.5 m (24% - 25% growth ¹)	illion	\$477.0 - \$478.0 million (30% growth ²) <i>Previous range: \$475.0 - \$477.0 million</i>
Non-GAAP Operating Income ³	\$6.5 - \$7.5 millio	on	\$23.5 - \$24.5 million Previous range: \$21.0 - \$23.0 million
Amortization	~\$11.1 million		~\$47.9 million
Stock-based Compensation and related payroll taxes	~\$22.5 million		~\$113.2 million
Weighted Average Basic Shares Outstanding	~121.9 million		~120.6 million
Weighted Average Diluted Shares Outstanding	~133.5 million		~131.7 million
Annual Effective Tax Rate			Under 5%

Statutory tax rate to be used for calculating tax impacts of Non-GAAP adjustments

¹ Comparison of growth is to Q4 2021. ² Comparison of growth is to fiscal year 2021. ³ Jamf is unable to provide a quantitative reconciliation of forward-looking guidance of Non-GAAP Operating income (loss) because certain items are out of Jamf's control or cannot be reasonably predicted. Historically, these items have included, but are not limited to, acquisition-related expenses and acquisition-related earn-out, offering costs, amortization and stock-based compensation for forward-looking Non-GAAP Operating Income is not available without unreasonable effort. These items are uncertain, depend on various factors, and could result in projected GAAP operating income (loss) being materially less than is indicated by currently estimated Non-GAAP Operating Income.







24%



Key Business Metrics

	March 31, 2021	June 30, 2021	September 30, 2021	December 31, 2021	March 31, 2022	June 30, 2022	September 2022
ARR	\$308.0m	\$333.0m	\$384.8m	\$412.5m	\$436.5m	\$466.0m	\$490.5n
ARR from management solutions as a percent of total ARR	93%	91%	84%	84%	83%	82%	82%
ARR from <u>security solutions</u> as a percent of total ARR	7%	9%	16%	16%	17%	18%	18%
ARR from <u>commercial customers</u> as a percent of total ARR	63%	64%	68%	69%	70%	71%	71%
ARR from <u>education customers</u> as a percent of total ARR	37%	36%	32%	31%	30%	29%	29%
Dollar-based net retention rate (1)	117%	119%	119%	120%	120%	117%	115%
Devices	21.8m	23.2m	25.0m	26.1m	26.8m	28.4m	29.3m
Customers	50,000	53,000	57,000	60,000	62,000	67,000	69,000

⁽¹⁾ The dollar-based net retention rates for the trailing twelve months ended September 30, 2022 and June 30, 2022 include Wandera. The dollar-based net retention rates for periods prior to June 30, 2022 were based on our Jamf legacy business and did not include Wandera since it had not been a part of our business for the full trailing twelve months.









0

0



Z jamf

The Standard for Apple in the Enterprise





Dollar-Based Net Retention Rate	Measures our ability to increase revenue offset by customers whose subscription
Annual Recurring Revenue	Represents the annualized value of all s
Free Cash Flow	Net cash provided by operating activities
Unlevered Free Cash Flow	Free cash flow plus cash paid for interes
Non-GAAP Gross Profit	Gross profit adjusted for amortization ex taxes related to stock-based compensat
Non-GAAP Operating Income	Operating loss adjusted for amortization related earnout, offering costs, payroll ta



Select Definitions

ue across our existing customer base through expanded use of our software solutions n contracts with us are not renewed or renew at a lower amount

subscription and support and maintenance contracts as of the end of the period

es less cash paid for purchases of equipment and leasehold improvements

est, cash paid for acquisition-related expense, and cash paid for legal settlement

expense, stock-based compensation expense, acquisition-related expense, and payrol ation

on expense, stock-based compensation expense, acquisition-related expense, acquisition taxes related to stock-based compensation, and legal reserve



5,
tion-

Free Cash Flow and Unlevered Free Cash Flow

Free Cash Flow and Unlevered Free Cash Flow Build

(\$ in millions)	FY2020	FY2021	TTM 9/30/21	TTM 9/30/22	Q3 2020	Q3 2021	Q3 2022
Net cash provided by operating activities	\$53	\$65	\$85	\$63	\$24	\$27	\$46
Less:							
Cash paid for purchases of equipment and leasehold improvements	(4)	(10)	(10)	(8)		(2)	(3)
Free cash flow	48	55	75	55	23	25	44
Add:							
Cash paid for interest	13	1	1	1	3	1	
Cash paid for acquisition-related expense	5	5	6	3	2	3	—
Cash paid for legal settlement		5		5	—		—
Unlevered free cash flow	\$66	\$66	\$81	\$64	\$28	\$28	\$44
Total revenue	\$269	\$366	\$339	\$452	\$71	\$96	\$125
Net cash provided by operating activities as a percentage of total revenue	20%	18%	25%	14%	33%	28%	37%
Free cash flow margin	18%	15%	22%	12%	33%	26%	35%
Unlevered free cash flow margin	25%	18%	24%	14%	40%	30%	36%





022

Free Cash Flow and Unlevered Free Cash Flow

Free Cash Flow and Unlevered Free Cash Flow Build

(\$ in millions)

Net cash provided by operating activities

Less:

Cash paid for purchases of equipment and leasehold improvements

Free cash flow

Add:

Cash paid for interest

Cash paid for acquisition-related expense

Unlevered free cash flow

Total revenue

Net cash provided by operating activities as a percentage of total revenue

Free cash flow margin

Unlevered free cash flow margin



Q3 2020 YTD	Q3 2021 YTD	Q3 2022
\$33	\$65	\$63
(2)	(7)	(6)
31	58	57
13	1	1
3	4	2
\$47	\$62	\$60
\$193	\$263	\$348
17%	25%	18%
16%	22%	16%
24%	24%	17%





GAAP to Non-GAAP Gross Profit Reconciliation

Non-GAAP Gross Profit

(\$ in millions)

Gross profit

Amortization expense

Stock-based compensation

Acquisition-related expense

Payroll taxes related to stock-based compensation

Non-GAAP gross profit

Total revenue

Gross profit margin

Non-GAAP gross profit margin



FY2020	FY2021	Q3 2021	Q3 2022
\$208	\$276	\$69	\$93
11	16	5	5
1	4	2	3

\$220	\$297	\$76	\$102
\$269	\$366	\$96	\$125
77%	75%	72%	75%
82%	81%	80%	82%



2

GAAP to Non-GAAP Operating Income Reconciliation

Non-GAAP Operating Income

(\$ in millions)

Operating loss

Amortization expense

Stock-based compensation

Acquisition-related expense

Acquisition-related earnout

Offering costs

Payroll taxes related to stock-based compensation

Legal reserve

Non-GAAP operating income

Total revenue

Operating loss margin

Non-GAAP operating income margin



FY2020	FY2021	Q3 2021	Q3 2022	
\$(17)	\$(76)	\$(30)	\$(29)	
33	41	12	12	
7	36	16	20	
5	6	2	2	
(1)	6	1		
1	1			
	2	1	1	
	5			
\$27	\$20	\$2	\$7	
\$269	\$366	\$96	\$125	
(6)%	(21)%	(31)%	(23)%	
10%	6%	2%	6%	

